RailSmart Information & Fleet Management



A Velociti Group Company

## Incident reporting that supports smarter decision making

RailSmart IFM - The leading incident and fleet management solution for rail

Make smarter decisions and improve communications during disruption. Using RailSmart IFM, over 1 million incident messages have been sent to operational and front-line staff.



## **Record and capture**

Record any type of incident, assign actions and capture updates.

RailSmart IFM record and capture allows you to:

- Record and define multiple incident types.
- Tag people, assets and head codes to provide context and relevant information.
- Easily add supporting documentation so you can effectively resolve incidents.



## **Communicate and notify**

Improve incident response with effective communication during times of disruption.

RailSmart IFM communicate and notify allows you to:

- Add live updates to incidents as events unfold in real-time.
- Accurately create distribution lists to send notifications to the right people as incidents happen.
- Provide the latest information during incidents to enable staff to do their job effectively.



## **Collaborate and report**

Ensure smarter decisionmaking during incidents with standardised reporting.

RailSmart IFM collaborate and report allows you to:

- Quickly assign actions to collaborate on resolving issues as efficiently as possible.
- Monitor progress so you know exactly what stage you are at.
- Produce a daily incident report to provide a complete picture of operational performance.
- Analyse data to easily find trends and identify areas that require improvement.



Request your FREE demo at 3squared.com/demo-request/

Email: hello@3squared.com

